



THOMAS ROLLS

An **NCCM** Company

John Caputo
Thomas Rolls
8526 Brandt Street
Dearborn, MI 48126 USA

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Dear Valued Customer,

This letter is to notify you that Thomas Industrial Rolls has combined its business with roll manufacturer NCCM Company as of October 2019. We are very excited to embark on this new era for both companies and wanted to be sure to inform you of the coming customer advantages due to this move.

In a competitive global economy, we want to offer you the best service and products available. The combination of NCCM and Thomas Rolls upgrades our value to you in several ways. First, by working with the premier roll manufacturer, we can offer a new level of technical analysis and expertise. Second, by teaming together we have expanded our engineering, sales, service and manufacturing locations from two locations in Michigan and China to an additional location in Barcelona/Spain and the NCCM HQ center in River Falls/WI. We also now offer regional sales offices in Germany, China, Mexico and Canada; no matter where you are located, we can locally service your rolls. Finally, NCCM Company leads the industry in nonwoven technological advancements, and you as our valued customers will have first access to these innovations.

About this combination, former Thomas Industrial Rolls president and new NCCM COO, John Caputo, said, "This step with NCCM Company represents a win for us and our customers. The products, service and culture at NCCM is one we are proud to join and is a natural fit with the Thomas team."

Customer service remains our top priority; the same team who currently strives to completely satisfy your needs is proud to continue serving you. We will be rebranding in the coming weeks and months, and our dedication to customer service, world-class roll finishing and manufacturing will only continue to grow. We are grateful for your loyalty and look forward to continuing to serve you.

We invite you to join us at AISTech 2020 in Cleveland, Ohio USA from May 4-7. NCCM Company and Thomas Rolls will be showcasing in booth 2659, and we hope you can join us for this celebration. Our team will be present to greet you, host you and assist you with any nonwoven roll needs.

Thank you for your support and business. We so appreciate it.

All the best,

The NCCM and Thomas Team